

Seguro se vive **mejor**



OUR RESPONSABILITIES

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Our responsibilities as your insurance and bond agent.

In compliance with the provisions of the Single Insurance and Bond Circular that entered into force on April 4, 2015. **Basáñez Consulting, Seguros y Fianzas Agent**, S.A de C.V. notifies you of the following information regarding our insurance and bond agent activity.

For no reason, Basáñez Consulting may offer provisional, informal, or personal receipts regarding the payment of premiums or that compromise the provision of our services.

Basáñez Consulting lacks the power to accept risks, and subscribe to or modify policies since it is not an Insurer, Bonding Company, or Mandatory Agent.





Since one of the responsibilities of **Basáñez Consulting** consists of advising to enter, maintain or modify insurance and/or bond contracts, according to the best convenience of our contractors, and to strengthen transparency in the exercise of our intermediation activities, Basáñez Consulting informs you of the following:

- Basáñez Consulting has the proper authorizations issued by the **C.N.S.F.**, to intermediate insurance and/or bonds through its Agents, who will identify themselves to you with their full name, type of authorization, number, and validity of their ID.
- Basáñez Consulting carries out intermediation activities for Insurance and/or Surety Institutions authorized by the C.N.S.F.

<http://www.cnsf.gob.mx/EntidadesSupervisadas/OtrasPersonasSupervisadas/Páginas/Agentes.aspx>

- For the delivery of service proposals, an evaluation of your insurance and/or bonding needs will be made, based on an analysis of your profile and risk aversion.
- In the proposal that is delivered to you, you will be informed of the data of those Insurers and/or Bonding Companies that **Basáñez Consulting** has taken into consideration to issue said quote. As well as the most relevant conditions, exclusions, risks, benefits, obligations, and rights, so that you have the necessary elements to properly evaluate the different products offered.
- Basáñez Consulting will provide you with the necessary information so that you can consult the text of the contract that was suggested to you before it was formalized.
- Basáñez Consulting has Civil Liability Insurance for errors and omissions, to guarantee compliance with the responsibilities that may be incurred due to its activities as an Agent.





In the process after the sale of insurance and/or bond products, Basañez Consulting as Agent:

- It will monitor the changes in your risk profile, to provide you, where appropriate, advice or recommendations to adapt your coverage to said changes.
- It will provide you with any relevant information regarding the evolution of the policy you have purchased.
- It will support you in the claim process or possible complaints before the Insurers and/or Bonding Companies.

Finally, we recommend that you as a contracting party:

- You must verify that the documentation agrees with your request and that said documentation contains, where appropriate, the registration of the product before the C.N.S.F.
 - a) The data of the identity card and authorization of Basañez Consulting as Agent.
 - b) The sanctions that, where applicable, the C.N.S.F. comes to impose Basañez Consulting.



User Benefits

Service at all times

We assist our clients (before the commercial proposal): in the identification, analysis, and control of possible factors that may affect their environment, offering them a risk prevention program.

Our commercial proposal specifies the coverage (risks and assets covered), absolute exclusions, essential requirements, and obligations to process a claim, and the correct application of deductibles, coinsurance, and sublimits.

During the term

We establish a risk control program and implement our portfolio admiration systems, managing the timely collection and payment of premiums. In the event of the occurrence of an accident, we provide support and advice in the administration, control, and loss recovery process, guaranteeing transparency in operations.

The renewal processes

We reassess the risks to which it is exposed and adjust our commercial proposal to the growth and development of our clients, offering a comparative table of the most representative companies in the market, which allows us to substantially reduce their costs, as well as potentially increase their protection.

For more information consult your account executive at **Basáñez consulting.** See our **privacy notice.**





Conoce por que,
seguro se vive **mejor**

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